



Medical Mutual®
2060 East Ninth Street
Cleveland, Ohio 44115-1355

MedMutual.com



Dear Valued Member,

Did you know you might be able to save hundreds of dollars in healthcare costs each year just by switching your prescription medication*? Our records show you recently filled a prescription for a Proton Pump Inhibitor (PPI). PPIs are a class of drugs that inhibit gastric acid production and are used to treat a variety of gastrointestinal conditions like heartburn or gastroesophageal reflux disease (GERD). Medical Mutual® offers Prilosec OTC® (or its generic equivalent, over-the-counter omeprazole), a medication commonly used to treat these conditions, **at no cost to you**.

Talk to your healthcare provider about switching to Prilosec OTC or over-the-counter (OTC) omeprazole†. You can get these medications at **no out-of-pocket cost** every time you fill your prescription at an in-network retail pharmacy. (This option is not available through mail order and is not subject to retail-refill limitations.)

How can you get Prilosec OTC at no cost?

If you and your provider decide to switch your medication, you can get up to 56 tablets of Prilosec OTC (20-mg dose) each month—**at no cost to you**—in one of two ways:

- **Option 1:** Take the enclosed voucher to any Discount Drug Mart, Marc's or Rite Aid pharmacy in Ohio to get your free Prilosec OTC or OTC omeprazole—no prescription required. For more vouchers, log into My Health Plan on MedMutual.com. Click on Benefits & Coverage, then Prescription Drug. To download and print the voucher, click Get Prilosec OTC for free! at the bottom of the page. You can also call our Customer Care Specialists at the number on your Medical Mutual identification (ID) card and ask for another voucher.
- **Option 2:** Ask your doctor to write a prescription for the appropriate dosage of Prilosec OTC or OTC omeprazole and take it to any network pharmacy covered under your plan. To verify your pharmacy is in-network, please call Express Scripts at the Rx Member Services number on your ID card or use the Provider Search tool on MedMutual.com.

Participating in this offer is completely up to you, so if you decide to switch back to your old medication, you can. No questions asked.

If you have any questions, please call our Customer Care Specialists at the number on your ID card.

Sincerely,

A.D. Borja-Barton, PharmD
Vice President, Pharmacy and Case Management

**Savings based on an average retail copay of \$20 over 12 months. Actual savings will vary based on your prescription drug benefit plan. Benefits and copays are subject to change by your health plan. For specific questions about your coverage, please call the Customer Service number on your ID card or refer to your certificate of coverage.*

†Are you taking Plavix®? If so, be sure to talk to your doctor about how Plavix may interact with the heartburn medication you are currently using and how this may affect your decision to switch to Prilosec OTC or OTC omeprazole.

Present the completed voucher to your pharmacist:



\$0 copay (after your deductible, if applicable) and no prescription required for Medical Mutual members for:

_____ *Prilosec OTC*® or OTC/store-brand omeprazole

_____ Dosage quantity of up to 56 tablets for up to a 30-day period*

Member name _____

Member ID number _____

Refills: 0 Follow your provider's instructions or take according to the manufacturer's label for 14 days to treat frequent heartburn.
*Dosage is equivalent to one 20-mg dose or two 10-mg doses.



\$0 copay (after your deductible, if applicable) and no prescription required for Medical Mutual members for:

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*Dosage is equivalent to one 20-mg dose or two 10-mg doses.

Marc's or Xpect pharmacists:

Please follow the instructions below when processing claim transactions for *Prilosec OTC* or OTC/store-brand omeprazole.

1. Add EnterpriseRx Code **70050** (Medco-OTC-Coupon) to patient's insurance profile.
2. Enter the **Medical Mutual member ID information** in the Policy/ Cardholder field, and then enter **MMODRUG** in the Group field.
3. Enter **NDC** for *Prilosec OTC* (or OTC omeprazole), quantity and the directions as indicated above.
4. In the Doctor field, enter **MEDCO-** with your store's alphanumeric name (e.g., **MEDCO-SL** for Southland or **MEDCO-MI** for Milford). By selecting the pharmacy-specific code for Medco, the prescriber's name on the label will be specific to the pharmacy.
If you have questions, please call the Pharmacy Services Help Desk at 800.922.1557.

Rite Aid pharmacists:

When processing a claim transaction for *Prilosec OTC* or OTC/store-brand omeprazole, please follow these instructions to create an OTC prescription, with the appropriate information to scan into NexGen.

1. **Patient:** Use the Medical Mutual patient-specific profile.
2. **Drug/Quantity/Sig/Refills:** Enter the drug, quantity, directions and refills as indicated above.
3. **Prescriber:** Use your Rite Aid store as the prescriber. Search for the prescriber in NexGen using 'Rite' and select your store's number— 'Rite Aid Store XXXXX, OTC Billing' prescriber record.
4. **Cardtext:** Use the patient's existing Medical Mutual card text to adjudicate the claim for the \$0 copay.
If you have questions, please call the Pharmacy Services Help Desk at 800.922.1557.

Drug Mart pharmacists:

Please follow the instructions below when processing claim transactions for *Prilosec OTC* or OTC/store-brand omeprazole.

1. Add Condor Code of **178** (Medco) to patient's insurance profile.
2. Enter the **Medical Mutual member ID information** in the Policy/ Cardholder field, and then enter **MMODRUG** in the Group field.
3. Enter **NDC** for *Prilosec OTC* (or OTC omeprazole), quantity and the directions as indicated above.
4. In the Doctor field, enter **MEDCO,DDM**.

If you have questions, please call the Pharmacy Services Help Desk at 800.922.1557.